

# Emergency Management Institute



## FEMA

This Certificate of Achievement is to acknowledge that

**FREDERIC BROWN**

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

**IS-01107**

**Adjuster- Customer Service**

*Issued this 15th Day of May, 2022*



A handwritten signature in black ink, appearing to read "Jeffrey D. Stern".

Jeffrey D. Stern, Ph.D.  
Superintendent  
Emergency Management Institute  
Federal Emergency Management Agency